

UPDATE: 4X4 DORSET & COVID-19

In light of the Prime Ministers address on Sunday 10th May 2020 4x4 Dorset will be re-opening its doors on 1st July 2020. This is not a decision which has been taken lightly, we have been looking into and implementing ways in which we can start to operate our experiences whilst keeping both our Team and Clients safe. Below is what we have set out as our new safe operating procedures, using guidelines from both .gov and driving.org (the Driving Instructors Association).

1. ALL EXPERIENCES WILL BE RUN AS A 1 TO 1 SESSIONS UNLESS ALL DRIVERS ARE FROM THE SAME HOUSEHOLD.

If it is a single driver it will only be the customer and Instructor present in the vehicle. This is for all vouchers sold. For example, if a customer is booked for our "4x4 Taster" they will not be a part of a small group, they will receive their personal drive time of 25 minutes, therefore their overall time at the venue will be reduced.

If multiple vouchers have been purchased for members of the same household, they will be able to take their experience together in the same vehicle.

2. UPON BOOKING ALL CUSTOMERS WILL RECEIVE AN UPDATED BOOKING CONFIRMATION.

The new confirmation will have information regarding COVID-19. We will ask them to confirm 7 days before hand if they or anyone in their household have any symptoms or if they may have come into contact with anyone that is showing symptoms.

The confirmation will also explain that we will be taking some extra precautionary measures during their experience to keep both them and their instructor safe:

- To Wash their hands using the sanitiser gel we provide before entering the vehicle.
- To wear a suitable face mask while in the vehicle. This can be your own, if you have any allergies or prefer your own mask, or a basic mask that we will supply. **YOU WILL NOT BE ALLOWED TO DRIVE WITHOUT ONE !**
- We will be keeping both driver and passenger windows open for extra ventilation regardless of weather.

We will also do some other housekeeping between experiences in order to help protect ourselves and others. Before the start of a session the instructor will ensure that the follow contact points are cleaned with an alcohol-based gel sanitiser:

- Door handles - both interior and exterior
- Window controls
- Seat Adjusters
- Steering Wheel
- Hand Brake
- Gear Selector
- Indicator & Wiper Stalks
- Light Controls
- Seat belts and catches

As an added precaution after each session an aerosol disinfectant will be sprayed into the car onto all interior surfaces.

ALSO ON THE CONFIRMATION THE FOLLOWING WILL BE HIGHLIGHTED FOR THE CUSTOMER:

- Please do not bring any additional friends or family unless they are a pre-booked passenger or also booked in to drive.
- Please do not arrive at the venue any earlier than 15 minutes before your start time. This is to help control the number of guests at the venue at any one time.

Upon arrival please remain in your vehicle until your instructor meets you.